



## WINNIPEG WINTER CLUB TENNIS RULES & REGULATIONS

The objective of this policy is to provide fair access to all Winnipeg Winter Club members and to ensure the highest possible court utilization. Tennis Department programming takes priority over all other court bookings.

Regular booking Hours are Monday-Friday 6:00 am to 9:00 pm (courts close at 10:00 pm) Weekends 7:00 am to 8:00 pm (courts close at 9:00 pm)

### Court Booking procedures

1. Each member will have to check into their booked court by writing down their member number next to their booked time and court. The check in sheet will be on the reception desk. Members who fail to check in for their court are subject to penalties
2. Court cancellations must be 3 hours in advance to avoid cancellation fee.
3. Members may continue to play after their allowed time as long as the court they are on is not booked, or if neighboring court is available you can shift to that court. You may not leave the court area and rebook after time expires.
4. Walk-on members can book an open slot through the front desk and bump continuation players.
5. No shows will be charged a \$50 cancellation fee and lose booking privilege for 3 days.
6. Late arrivals allowed a 20-minute grace period, after which court becomes open for other members.
7. Member Bookings slots are: 60 minutes for 2 players, 90 minutes for doubles play, and 60 minutes for practice which includes Club Ball machine on any of the 3 courts.
8. Non program Lesson are maximum of 1 hour. Program lessons may book more than 1 hour.
9. 72 hours advanced booking occurs at 7:00 pm CST nightly.
10. Members booking a guest must type in the full guest's name.
11. Using the Guest function and typing a member's name or TBD or other designation will not be tolerated. Plan your advanced booking with members appropriately. Member name can be altered but the member cannot already have a booking on that day.
12. A second court booking is allowed but not in advance (same day and book through reception)

### Court Cancellation Procedure

1. Court cancellations must be 3 hours in advance to avoid \$50 cancellation fee.
2. Primary court holder must cancel the court.
3. Only the member whose name appears on the court booking can cancel the court.

### General court use Procedures/Rules

1. Outside ball machines are not permitted. Members may rent the club ball machine for \$12/hour.
2. Members may use their own basket of balls. (Once the new software is in place this will no longer be allowed. Members will be able to rent a basket of balls for \$10) Only 1 basket will be available.
3. Memberbooked tennis courts is to be used for tennis related activities only.

4. Appropriate tennis attire is required on court including non marking shoes.
5. Members are to dispose of any debris/garbage they generate into the receptacles on court
6. Only WWC Tennis Staff are permitted to instruct/coach using the on-court equipment: ball carts, ball baskets, cones, lines, or other training devices

### **Penalties**

The daily sign in sheet will be checked and compared against the online booking from the previous day by the Head Professional and/or Management. Any infractions in Sections A, B, and C above, the penalty assessment shall be progressive stated below.

1. First Tennis Policy infractions will result in a written warning.
2. A Second infraction will result in loss of booking privileges for 2 weeks from the date of the written notification.
3. A Third infraction will result in total loss of access to the tennis courts for 4 weeks from the date of written notification.
4. Appeals can be made in writing to Peter Otto at [potto@winnipegwinterclub.com](mailto:potto@winnipegwinterclub.com).
5. Warnings will be removed from member records after 6 months.

### **COURT ETIQUETTE/other rules**

1. When entering / leaving the courts, respect any matches / games that are in progress and enter / leave the courts quickly when a game has ended, or there is a suitable break in play.
2. Do not retrieve your ball from the other court.
3. Please mute mobile phones.
4. No profanity.
5. Please leave the court promptly at the end of your booking and do not enter your court sooner than your booked court time. The lounge or gym is available for waiting or pre game warm up and post-game cool down or wrap up.
6. Reduce your noise levels as much as possible so as not to disrupt players on adjacent courts. When playing beside a clinic or lesson, one must expect that noise levels will be higher than if there are only courts of member play.
7. For casual play and hits, there will be a variety of balls located by the net post on each court for you to use or you may use your own can of balls (3-4 Ball maximum)
8. League play balls are to be signed out at Front reception
9. Food is not permitted on court.
10. All non-water drinks must be contained and sealed to prevent spillage
11. No chewing gum allowed